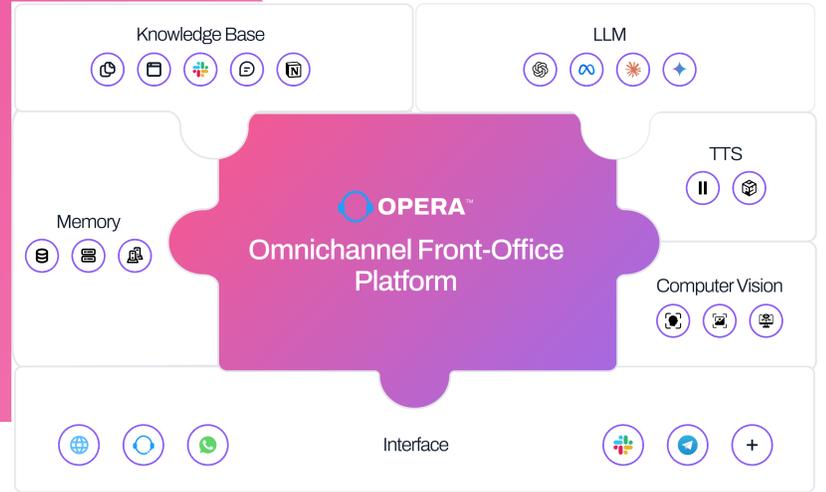


The AI-Powered Customer Engagement Platform

Smarter Service, Human at Heart

Deliver intelligent, efficient, and empathetic customer experiences across every channel. Opera blends automation with human expertise to elevate service quality, reduce costs, and strengthen customer loyalty.



Business Impact

Transform your workforce operations with measurable improvements in:

Speed & Efficiency – Automate high-volume inquiries and routine workflows for faster response times.

Consistency & Quality – Ensure every customer interaction meets brand, service, and compliance standards.

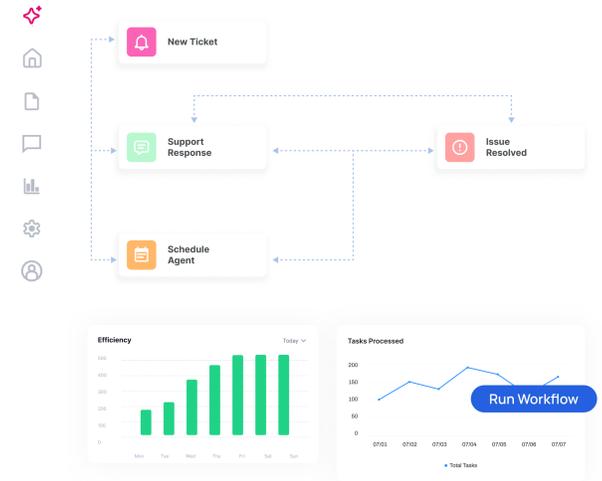
Scalability & Savings – Handle more requests with fewer resources while maintaining a personal touch.

Our Solution

Opera unites humans and AI in one intelligent platform to manage the full spectrum of customer service and sales interactions. From inbound calls and live chat to billing support and outbound campaigns, every touchpoint becomes faster, smarter, and more reliable.

Core Capabilities

<p>Unified Customer Service Hub Centralizes all inbound and outbound channels: phone, chat, email, and messaging.</p>	<p>AI-Driven Automation Handles ticket triage, FAQs, billing inquiries, lead qualification, and appointment scheduling.</p>	<p>Human-in-the-Loop Expert review and intervention ensure accuracy, empathy, and compliance at scale.</p>
<p>Omnichannel Orchestration Seamlessly route and manage interactions across all touchpoints.</p>	<p>Smart Insights Real-time analytics and dashboards track performance, satisfaction, and agent productivity.</p>	<p>Quality & Compliance Framework Built-in checks align with enterprise and regulatory standards.</p>



Quality & Compliance

Trusted Oversight, Human Expertise

Opera ensures every customer interaction is accurate, compliant, and brand-aligned. With human review built into automated workflows, you get the best of both worlds - scalability without sacrificing trust.

Service Efficiency

Seamless Interactions, Smarter Results

Opera empowers service teams to move faster and focus on what matters most - the customer. Automated workflows reduce manual effort, while AI ensures accurate responses and smooth ticket resolution.

Use Cases

- Ticket & Email Management
- Billing & Account Support
- Lead Qualification & Routing
- Appointment Setting & Follow-ups

Sales & Growth Enablement

Driving Revenue through Intelligent Support

Opera enhances sales operations by automating outreach, follow-ups, and scheduling. This frees sales professionals to spend more time nurturing relationships and closing deals, while Opera handles the operational load.

Why Opera

Omnichannel Consistency – Deliver a unified customer experience across all communication modes.

Human + AI Collaboration – Keeps empathy and precision at the center of automation.

Faster Time-to-Resolution – Speed up service without compromising quality.

Proven Impact – Drive higher satisfaction scores, lower costs, and measurable ROI.

Flexible Deployment – Cloud, on-premise, or hybrid setup to match enterprise needs.

PopAI's Vision

To lead the global enterprise AI revolution by combining human expertise with intelligent automation - empowering every organization to deliver faster, smarter, and more human service.